

# E-max / Edge Tech Bulletin 16

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**Product Affected:** E-Max / Edge AP's and Electronic Gaming Unit

**Version(s) Affected:** All Versions

## **Problem:**

Electronic Gaming Units displays a U-50 in the start screen and cannot find the network when removed from the charging rack for game play before a session.

## **Explanation:**

When the Electronic Gaming Units recharge at night and they reboot in the charger, they will find the network if the access point was powered on and they will display C-50. If the access point was powered off all night, they can not find the network when they reboot and will display U-50 when removed from the charger the next day.

## **Solution:**

1. The access point must be powered from the UPS on the console.
2. Power the system off at night except the UPS on the console. This will keep the access point powered all night.
3. When you are ready to power up the console in the morning, turn the UPS off and then back on. The UPS power cycles the access point and cleans out its memory. Then power on the Dell.